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# HILDS LIQUID E-NEWSLETTER

#### PSD water quality lab recognized as Laboratory of Excellence

Hilton Head Public Service District's (PSD) water quality laboratory has once again been recognized as a Laboratory of Excellence as part of its annual certification by the S.C. Department of Health and Environmental Control (DHEC). The independent agency that conducts DHEC's certification recognized the PSD lab "achieving 100% acceptable data" in a group of more than 500 participating labs, according to a statement from the independent agency.

"This achievement is a demonstration of the superior quality of the laboratory," according to the statement.

The PSD water quality lab conducts thousands of tests annually on the quality of our tap water and

treated recycled wastewater. The lab is led by PSD water quality chemists Scott Moffatt and Lee Barnard.

#### Cultivating Carolina Yards — A Free Workshop

10 a.m. to 4 p.m. Wed., Nov.7th at the Hilton Head Public Service District



## FREE WORKSHOP Cultivating Carolina Yards

How to Create Healthy, Watershed-Friendly Landscapes

#### **10 am to 4 pm • Wednesday, Nov. 7** at the Hilton Head PSD, 21 Oak Park Drive

Clemson University Cooperative Extension Service offers its programs to people of all ages, regardless of race, color, gender, religion, national origin, disability, political beliefs, sexual orientation, marital or family status and is an equal opportunity employer.



Hilton Head PSD presents "Cultivating Carolina Yards — A Free Workshop!" This workshop is part of The PSD's ongoing commitment to implement environmental management programs and to achieve the designation of a Certified Audubon Cooperative Sanctuary. The PSD hosts educational workshops and events that help inform customers about best practices in water efficiency.

Clemson Extension's Carolina Yards program teaches how using simple and effective gardening methods can create a low maintenance yard that works with nature, rather than against it! Participation is limited to the first 40 registrants. Registration is required.

Learn how to create healthy, watershed-friendly landscapes in your own yard from 10 a.m. to 4 p.m. Wednesday, November 7th at the Hilton Head Public Service District, 21 Oak Park Drive off Mathews Drive.

Learn More

#### Commission Presents Two Recognition Resolutions



The Hilton Head PSD Commission recently presented two recognition resolutions. Commissioner Herbert Ford was recognized for his efforts in getting easements for the Master Sewer Plan construction over the past several years, and Commission Vice Chair Bob Gentzler was recognized for his years of service on the Commission as he is leaving the Commission this month after having served since 2007.

Pictured left to right are: Commissioner Herbert Ford, Commission Chair Bob Manne, and Commission Vice Chair Bob Gentzler.

#### Hilton Head PSD Receives Certification in Environmental Planning from the Audubon Cooperative Sanctuary Program

Hilton Head PSD has received certification in Environmental Planning from the Audubon Cooperative Sanctuary Program (ACSP), an Audubon International program designed to help landowners preserve and enhance the environmental quality of their property. The plan was developed by Pete Nardi, General Manager, who is also recognized for his effort to plan for environmental stewardship.

"The Audubon Cooperative Sanctuary Program gives people an opportunity to do something



good for the environment right where they live, work, and recreate" explained Christine Kane, CEO for Audubon International. "We welcome Hilton Head Public Service District's commitment to managing the property in an environmentally-sensitive manner."

By joining and participating in the ACSP, Hilton Head PSD will be involved in projects that enhance habitat for wildlife and preserve natural resources for the benefit of the local community. <u>The Hilton Head PSD annually</u> <u>recycles more than 1 billion gallons of</u> <u>wastewater into beneficial recycled water.</u> It then plays a vital role in the island's economy

and ecology by providing irrigation water for **11** golf courses – thereby conserving precious drinking water.

"The PSD is a leading local steward of our precious water resources. Our water supply and distribution program puts us at the forefront of protecting both public health and our water sources," said Nardi. "Our recycled water program creates beneficial reuse of highly-treated wastewater and plays a vital role in protecting our delicate environment on the island. The Audubon Cooperative Sanctuary Program gives the PSD an opportunity to tell our environmental stewardship story and also lets us use our facility as an example of workable ways to do the right thing for the environment."

Other PSD projects include: planting a pollinator garden, establishing "no-mow" zones, converting to LED lighting, and educating residents about residential landscape maintenance.

"The Audubon Cooperative Sanctuary Program benefits both people and wildlife," said Kane. "It's a great way for businesses and environmental organizations to work together to become better stewards of the land and natural resources."

Audubon International is an environmental organization dedicated to educating, assisting, and inspiring millions of people from all walks of life to protect and sustain the land, water, wildlife, and natural resources around them.

(:: Ballantine Environmental Resources provides biological monitoring and regular reports to assure the wetlands are preserved and able to assimilate reclaimed water.)

#### Hilton Head High School Students Tour Hilton Head PSD

About 40 11th- and 12th –graders from Hilton Head Island High School visited the Hilton Head PSD Recycled Water Plant in October.

PSD water quality supervisor Scott Moffatt gives a presentation on the water, wastewater treatment, and recycled water services of Hilton Head PSD to a group of 11th- and 12th-grade students from Hilton Head Island High School. The group also toured the PSD's Recycled Water Plant with general manager Pete Nardi and water quality chemist Lee Barnard.





Hilton Head PSD water quality chemist Lee Barnard, far left, discusses the wastewater treatment process with a group of 11th and 12th-grade students from Hilton Head Island High School during the group's tour of the Hilton Head PSD Recycled Water Plant.

### **Online Billing**

□ Pay your bill or check your account online! Here's how it works:

□ To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.

 $\Box$  Your default password is the first word or number in your mailing address number, which you can change once you register.

□ If you want, set up recurring bill pay so you never miss a payment!

Read More

### Water Usage Portal



Hilton Head PSD's Water Usage Portal can tell you exactly how many gallons of water flow through your pipes every day. This is an optional service, and you do not need to sign up for the Water Usage Portal to pay your bill.

☐ The Water Usage Portal is especially useful for landlords or second home owners, allowing you to keep an eye on your property here in Hilton Head while you are away. Set up text or phone alerts to signal you if your water usage exceeds a level you determine.

Water Usage Portal

#### **Hilton Head PSD Affiliations**

We are proud to partner with the following organizations.





